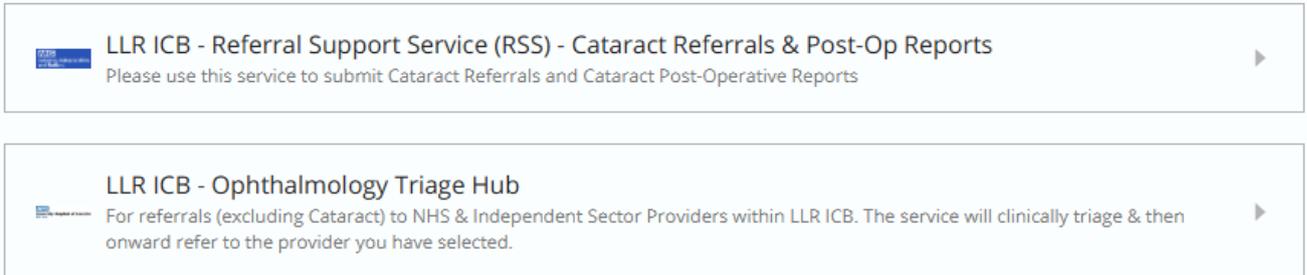


### Cinapsis EeRS Updates March 2026

We are continuing to improve the Cinapsis EeRS system, the next system update is due on Monday 9<sup>th</sup> March 2026.

The new logic implemented on the 8<sup>th</sup> September 2025 means the system automatically displays only the pathways commissioned for the patient dependent on their registered GP practice. We are now extending this logic so that if one of your practices has a patient with a GP practice in the Leicestershire ICB area you will be able to refer them to a suitable provider via Cinapsis EeRS and will no longer have to send the referral via the patient's GP practice. This should be live in your systems automatically from Monday 9<sup>th</sup> March 2026. Equally now if a Nottinghamshire patient attends an Optometry practice in Leicestershire they can refer the patient directly in Cinapsis EeRS to our Single Points of Access (SPOA). There are some key differences between referring a Nottinghamshire GP patient vs a Leicestershire (LLR) GP patient. LLR don't have the same commissioned (SPOA) approach that Nottinghamshire has. So for LLR patients, it is expected that the **Optometrist will offer choice of provider at the point of referral (Excluding cataracts, where there is only one option)**. The process is highlighted below with a few screenshots.

The below two options will be present for LLR patients. Important to note that **ALL Cataract patients are to be directed to the Referral Support Service**. All other patients are to be directed via the Ophthalmology Triage Hub, where optoms will discuss choice of provider.



The screenshot shows two referral options in a list:

- LLR ICB - Referral Support Service (RSS) - Cataract Referrals & Post-Op Reports**  
Please use this service to submit Cataract Referrals and Cataract Post-Operative Reports
- LLR ICB - Ophthalmology Triage Hub**  
For referrals (excluding Cataract) to NHS & Independent Sector Providers within LLR ICB. The service will clinically triage & then onward refer to the provider you have selected.

The below options appear when you select LLR Ophthalmology Triage Hub.

LLR ICB - Ophthalmology Triage Hub  
 For referrals (excluding Cataract) to NHS & Independent Sector Providers within LLR ICB. The service will clinically triage & then onward refer to the provider you have selected.

- Ophthalmology
  - 📞 Calls: Available 24 hours a day
  - ✉️ eOpinion: Available, responded to within 3 days
  - 📍 Signpost
- Eye Casualty (information only)
- Cataract (information only)
- Corneal - LRI
- General Ophthalmology
- Glaucoma
- Laser (YAG capsulotomy)
- Medical Retina
- Age Related Macular Degeneration - LRI ⚠️
- Neuro-Ophthalmology - LRI ⚠️
- Oculoplastics / Orbits / Lacrimal
- Vitreoretinal
- Advice & Guidance ⚠️
- How to contact us

The below options will then appear based on the condition you are referring the patient for. To note – the condition you are referring for restricts the choice of provider available, as certain providers only manage certain conditions.

- General Ophthalmology
- Leicester Royal Infirmary - Routine
- Leicester Royal Infirmary - Urgent ⚠️
- Loughborough Hospital - Routine

- Glaucoma
- CHEC - Routine (18 or over)
- Coalville Hospital - Routine
- Hinckley Hospital - Routine
- Leicester Royal Infirmary - Routine
- Leicester Royal Infirmary - Urgent ⚠️
- Loughborough Hospital - Routine
- Melton Mowbray Hospital - Routine
- Newmedica - Routine (18 or over)
- Rutland Hospital - Routine

The IS provider locations are not as self explanatory as the hospitals so the table below is provided to support with the patient choice conversations:

Provider Name	Location
SpaMedica	Gateway House, Ground Floor, 4 Penman Way, Grove Park, Enderby, Leicester, LE19 1SY
NewMedica	1 Barton Close, Grove Park, Enderby, Leicester, LE19 1SJ
Stoneygate Eye Hospital	376 London Road, Stoneygate, Leicester LE2 2PN
CHEC	33 St. Matthews Way, Leicester, LE1 2BU

This is a positive step towards eliminating the need for GP practice colleagues to process referrals on behalf of Optometrists. Nottinghamshire are seeing a high percentage of referrals now being generated in the Cinapsis EeRS system and this is really encouraging. All Optometry practices have now onboarded with the system and have access to refer directly, not via the GP.

Thank you again for all of your support over the past 18 months in the implementation and use of this new technology.