

URGENT Cinapsis EeRS Update 29th January 2026

Further to previous Cinapsis related communications on 14th January 2026 - we were hoping to open up referrals from Nottinghamshire Optometrists for patients with a GP in Leicestershire from 2nd February 2026.

Unfortunately, we will be delaying go live with both Leicestershire and Derbyshire due to their slightly different approaches to referring patients. Patients with GP's in these counties have choice of provider offered at the point of referral, something we don't expect within our optometry practices, as we have Single Points of Access that triage and offer choice accordingly.

We will delay until we've held meetings with both LOC leads to understand what information is provided to patients when offering choice. We'll collate some FAQ's from these areas and produce some screenshots of what the process will look like if you refer a Leicestershire or Derbyshire patient in Cinapsis.

We will be in touch with a new go live date in due course. Thank you for your patience.