

Cinapsis EeRS Updates February 2026

Following on from the October 25 update, we are continuing to improve the Cinapsis EeRS system, the next system update is due on Monday 2nd February 2026.

The new logic implemented on the 8th September 2025 means the system automatically displays only the pathways commissioned for the patient dependent on their registered GP practice. We are now extending this logic so that if one of your practices has a patient with a GP practice in the Leicestershire ICB area you will be able to refer them via the commissioned SpoA (Single Point of Access) service in Cinapsis EeRS and will no longer have to send the referral via the patient's GP practice. This should be live in your systems automatically from Monday 2nd February 2026. Equally now if a Nottinghamshire patient attends an Optometry practice in Leicestershire they can refer the patient directly in Cinapsis EeRS to either HealthHarmonie or EMMS.

This is a positive step towards eliminating the need for GP practice colleagues to process referrals on behalf of Optometrists. Nottinghamshire are seeing a high percentage of referrals now being generated in the Cinapsis EeRS system and this is really encouraging. All Optometry practices have now onboarded with the system and have access to refer directly, not via the GP.

The next step is to enable referrals in Cinapsis EeRS for patients registered with a GP practice in Derbyshire. As soon as dates are agreed for this a further communication will be shared.

Thank you again for all of your support over the past 18 months in the implementation and use of this new technology.