

Cinapsis EeRS Updates October 2025

As we work to improve the Cinapsis EeRS system the next update is due on Monday 13th October 2025.

The new logic implemented on the 8th September 2025 means the system automatically displays only the pathways commissioned for the patient dependent on their registered GP practice. We are now extending this logic so that if one of your practices has a patient with a GP practice in the Lincolnshire ICB area you will be able to refer them via the commissioned EACH (Elective Activity Coordination Hub) service in Cinapsis EeRS and will no longer have to send the referral via the patient's GP practice. This should be live in your systems automatically from Monday 13th October 2025. Equally now if a Nottinghamshire patient attends an Optometry practice in Lincolnshire they can refer the patient directly in Cinapsis EeRS to either HealthHarmonie or EMMS.

This is a positive step towards eliminating the need for GP practice colleagues to process referrals on behalf of Optometrists. Nottinghamshire are seeing a high percentage of referrals now being generated in the Cinapsis EeRS system and this is really encouraging. All Optometry practices have now onboarded with the system and have access to refer directly.

The next steps are to enable referrals in Cinapsis EeRS for Leicestershire and Derbyshire patients. As soon as dates are agreed for this a further communication will be shared.

Thank you again for all of your support over the past 18 months in the implementation and use of this new technology.